

## 6) Description for error code organization

If an error occurs, you can understand cause of error through error code and help operator to judge situation.

Below example is forms and contents for error code "5-40047(00)".

1. 5 in front "-" is procedure number, and you can analysis the procedure that an error occurs through that number.
  - 1) Procedure number, the number in front of "-", is none as follow situations :
    - (1) Reboot the system when errors occur:
    - (2) Fail to restore automatically when errors occur:
    - (3) When transferring from Operator Mode to In Service Mode not ruling out the error.
  - 2) "1" – After users insert the card, procedure number is 1.
  - 3) "3" – When sending message from ATM to Host, procedure number is 3.
  - 4) "5" – When receiving transaction success message from Host, procedure number is 5.
  - 5) "6" – After confirming notes during withdrawal, procedure number is 6.
  - 6) "9" – When receiving transaction refusal message from Host, procedure number is 9.
2. "40047(00)" back of "-" is a description for an error. (Refer to Error Code)
3. If an error occurs, below message will be displayed on the screen.

TERMINAL ID : XXXXXXXXXXXXXXXX ERROR CODE : 5-40047(00) ERROR DESCRPTION
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## 🔑 HOST DENIAL ERROR CODE

1. When receiving HOST DENY message, below error code will be displayed on the screen.

TERMINAL ID : XXXXXXXXXXXXXXXX ERROR CODE : 9- DA(0)0XX(X0) ERROR DESCRIPTION
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-When HOST DENY ERROR CODE is 2 byte, DA(0)0XX(00) will be displayed.  
(Value of XX means denial code.)

- When HOST DENIAL ERROR CODE is 3 bytes, DA(0)0XX(X0) will be displayed.  
(Value of XXX means denial code.)